



## Welcome to the RuffCity Family!!

### ABOUT YOU:

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address/Cross Street: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Emergency Contact & Phone Number: \_\_\_\_\_

Back-Up Emergency Contact Number: \_\_\_\_\_

Veterinarian Name: \_\_\_\_\_

Veterinarian Address: \_\_\_\_\_

Veterinarian Phone Number: \_\_\_\_\_

### ABOUT YOUR PUP:

Dog(s) Name: \_\_\_\_\_ Birthday: \_\_\_\_\_ Sex: \_\_\_\_\_

Breed: \_\_\_\_\_ Color: \_\_\_\_\_

Is there anything in particular we should be aware of while walking your dog (i.e. health issues, bad/good habits, etc.)?

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Does your dog have any fears/phobias/aggression issues?

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**ABOUT THE WALK:**

**Where will your dog be before their walk (ie. crate, bedroom, etc.) ?**

\_\_\_\_\_

**Where would you like your dog left afterwards (ie. crate, bedroom, etc.)?**

\_\_\_\_\_

**Do you use anything other than a collar and leash when walking your dog (i.e. harness, Halti/Gentle Lead, pinch/prong collar, etc.)**

\_\_\_\_\_

**Location of dog walking items:** \_\_\_\_\_

**After Walk Routine:**

\_\_\_\_\_ **Water-** Amount: \_\_\_\_\_

\_\_\_\_\_ **Treat-** Location: \_\_\_\_\_ Type: \_\_\_\_\_

\_\_\_\_\_ **Meal-** When: \_\_\_\_\_ Location: \_\_\_\_\_ Quantity: \_\_\_\_\_

\_\_\_\_\_ **Other:** \_\_\_\_\_

**Please list all email addresses you would like included in the after-walk pupdate**

Email 1: \_\_\_\_\_ 2: \_\_\_\_\_ 3: \_\_\_\_\_

**Preferred time of walk:**

\_\_\_\_\_ Before 10am

\_\_\_\_\_ 2pm-4pm

\_\_\_\_\_ 10am- 12pm

\_\_\_\_\_ After 4pm

\_\_\_\_\_ 12pm- 2pm

\_\_\_\_\_ Other: \_\_\_\_\_

\_\_\_\_\_ 2pm-4pm

**Length:** \_\_\_ 15 min \_\_\_ 30 min \_\_\_ 45 min \_\_\_ 1 hour \_\_\_ Other: \_\_\_\_\_

**Days:** \_\_\_ Monday \_\_\_ Tuesday \_\_\_ Wednesday \_\_\_ Thursday \_\_\_ Friday

**Does your dog have a dog park or a specific walk location?**

\_\_\_\_\_

**If it is raining....:** \_\_\_\_\_



**How did you hear about us?** \_\_\_\_\_

I do hereby waive and release RuffCity Dog Walking from any and all liabilities of any nature for the actions of myself, my dog(s), or any person who holds a key to my home; except those arising from gross negligence or willful misconduct on the part of RuffCity. RuffCity agrees to provide all services in kind, humane, reliable and trustworthy manner. Client agrees to notify RuffCity of any concerns within 24 hours of their return.

I understand that RuffCity can terminate this Contract if my dog becomes a threat to the safety or health of RuffCity employees or the community due to aggressive behavior. RuffCity will contact client if dog(s) displays aggressive behaviors or tendencies. RuffCity is required to report any bite incidents to authorities. I acknowledge I am responsible for medical expenses and damages resulting from an injury to a RuffCity staff member or other person or animal caused by my dog(s). RuffCity reserves the right to refuse service to any client, at any time, for any reason. I attest that all of the above information is true to the best of my knowledge. If anything changes from what is listed, I will inform RuffCity before the next service is scheduled.

This signed document gives RuffCity authorization to enter the above listed address as needed to perform the necessary services. I authorize this Contract to be valid approval for services so as to permit RuffCity staff to enter my home without additional signed Contracts or written authorizations.

**Dog Run Deductible**

RuffCity is fully insured by Pet Sitters International, Inc.. RuffCity's policy covers all incidents as long as the dog is kept on leash at all times. There is a \$500 deductible for all incidents arising from the voluntary releasing of dog(s) in RuffCity's care, custody or control from it's leash. Owner agrees to pay deductible associated with an incident arising at Dog Run if Owner authorizes RuffCity to release Dog(s) in Dog Run. For more information on the policy of RuffCity Dog Walking please visit <http://www.petsit.com>.

\_\_\_\_\_ **I authorize RuffCity to release my dog from its leash in the dog park and I agree to reimburse RuffCity for any deductible arising from an incident in the dog park (please initial)**

**Veterinary and Dog Health Care**

Owner agrees to pay all costs and charges for all veterinary costs for the dog(s) during the time period that the dog(s) is enrolled with RuffCity Dog Walking. If the dog(s) becomes ill, the Owner shall be notified as soon as possible. If the Owner does not inform RuffCity immediately regarding measures to be taken, or if the state of the dog's health reasonably demands quick action, RuffCity shall have the right to call a veterinarian, as designated above or if no veterinarian is designated, to call a veterinarian chosen by RuffCity or take the dog to said veterinarian in either case; and such expenses, being reasonable in amount shall be paid promptly by the Owner of the dog(s).



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**In Case of Emergency (please select one option)**

\_\_\_\_\_ Should **any medical condition arise**, including non-life and life threatening situations, and neither the emergency contact or I can be reached, it is agreed that RuffCity or its selected agent can and will make any needed decision concerning medical treatment at my designated veterinarian or if my vet is unavailable, at the veterinarian of RuffCity's choice up to \$\_\_\_\_\_ amount. We will continue to try to reach the emergency numbers in case a non-life threatening situation arises as well.

\_\_\_\_\_ Should any medical condition arise **DO NOT TAKE ANY ACTION** until specific authorization is given regardless of the situation. Please keep in mind that we cannot help your dog in the event of an emergency if you select this option.

**Payment for Services Provided**

Owner agrees to pay the rates described below unless otherwise noted for the dog walking service in effect on the date dog(s) is admitted to RuffCity and on each Friday of the week services are rendered. Owner further agrees that the dog(s) will not be walked until Owner pays all past-due charges to RuffCity. Owner further agrees to comply with the operating hours of RuffCity. RuffCity has the right to refuse service to anyone.

**Walk Options:**    \$14- 15 min    \$19- 30 min    \$24- 45 min    \$29- 60 min

- \*An additional \$5 will be added for walks before 9am or after 6pm and on weekends and an additional \$10 on major holidays.
- \*An additional \$5 will be added for each additional dog in the home participating in the walk
- \*An additional \$5 will be added for walks requested after 7pm the day before
- \*A cancellation fee of \$10 will be applied for walks cancelled within 24 hours

ALL SERVICES SUBJECT TO NYS SALES TAX (8.875%)

PAYMENT ACCEPTED IN THE FORM OF VISA & MASTERCARD DEBIT AND CREDIT CARDS

**Photographs**

Occasionally, photographs or video footage may be taken of dog(s) that are using any of the services provided by RuffCity. The client gives permission for any resulting photographs or video of Owner's dog(s) to be used for advertising or educational material, understanding that the resulting photographs or videos are the sole property of RuffCity.

**The Key!**

\_\_\_\_\_ I will provide (2) copies of my keys for RuffCity to hold onto in their secure keybox.  
\* \*Please note that we require TWO full sets for non-doorman buildings. \* \*

\_\_\_\_\_ I will leave a key with the doorman for daily pick-up under "RuffCity"



**Owner's Disclosure**

By signing this Contract and leaving the dog(s) with RuffCity Dog Walking, Owner certifies to the accuracy of all information given about dog(s) on this Contract, and represents that: all pertinent information about the dog(s) health and behavior have been disclosed in the Contract, all dog(s)' vaccinations are current, the dog(s) is free from and has not been exposed to rabies or any contagious illness within 30 days prior to beginning its walks with RuffCity, and that Owner's dog(s) has no illness or behavior problem (including aggressive or biting behavior) that has not been disclosed to RuffCity in writing in this Contract. Owner agrees to indemnify and hold RuffCity harmless, from and against all loss, damages or expense, including attorney's fees, resulting from misrepresentations by Owner or Owner's agents or resulting from Owner's dog(s) stay including, without limitation, any person claiming to be the Owner of Owner's dog(s) and any person claiming damage or injury by Owner's dog(s).

By signing this Contract, Owner certifies to the accuracy of all information given about said dog on this Contract and is the sole Owner of the dog, free and clear of all liens and encumbrances. *Keep a copy of this Contract for your records.*

**I have read and agree to the terms:**

**Dog Owner Signature** \_\_\_\_\_

**Dog Owner (Print )** \_\_\_\_\_ **Date** \_\_\_\_\_

We are looking forward to meeting you and your dog, and helping both of you have peace of mind. Welcome to our family!

**“A tired dog is a happy dog”**